

BIA-NE Resource Facilitation

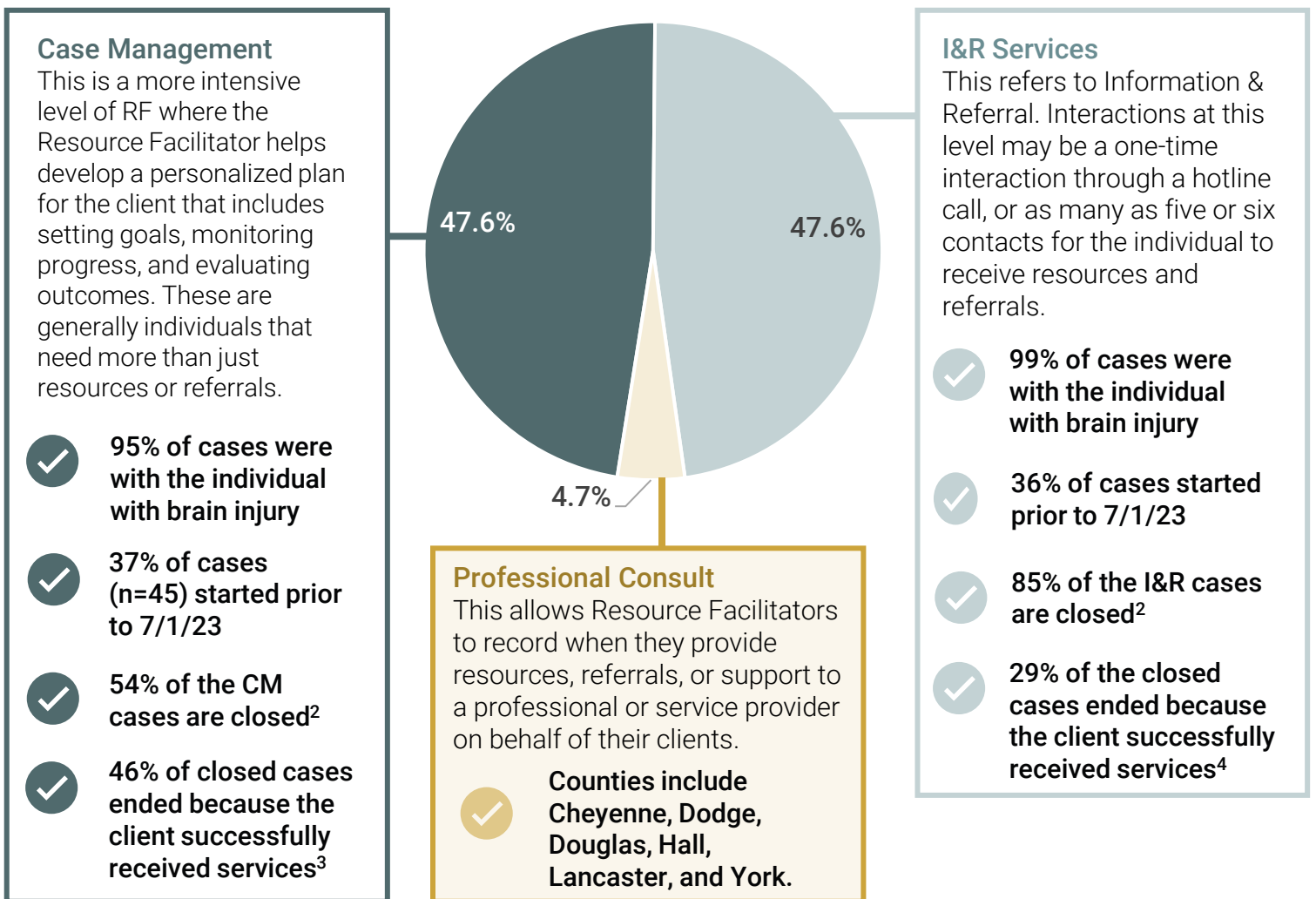
Resource Facilitation (RF) is a free service through the Brain Injury Alliance of Nebraska (BIA-NE). Resource Facilitators provide support, resources, and referrals to 1) individuals with brain injury; 2) family members and caregivers; and 3) health care or other social service professionals related to brain injury. Beyond helping individuals identify and navigate resources, Resource Facilitators assist with monitoring an individual's progress.

Levels of Resource Facilitation

239 unique individuals served¹



Of the active cases between July 1, 2023 and December 31, 2023, there was an even split between case management and I&R (n=254)



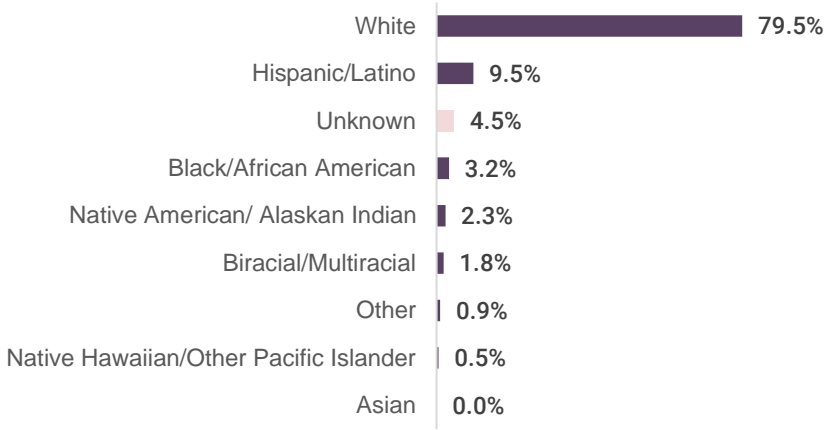
¹ This includes all clients with an Information & Referral or Case Management case as well as the Professional Consult cases (a person assisted through another agency). This number is higher than previous reports as it includes not only the clients who started a case between July 1 and December 2023, but also those that started prior to July 2023 but were still in service during the six-month time period. Previous reports did not include the latter.

² Cases fall into one of three categories. Open means the client is still actively working with the Resource Facilitator. Closed means there has been a natural conclusion to the work with the client. Dormant means a client has not had contact with the Resource Facilitator within a predetermined amount of time, prompting the Resource Facilitator to reconnect.

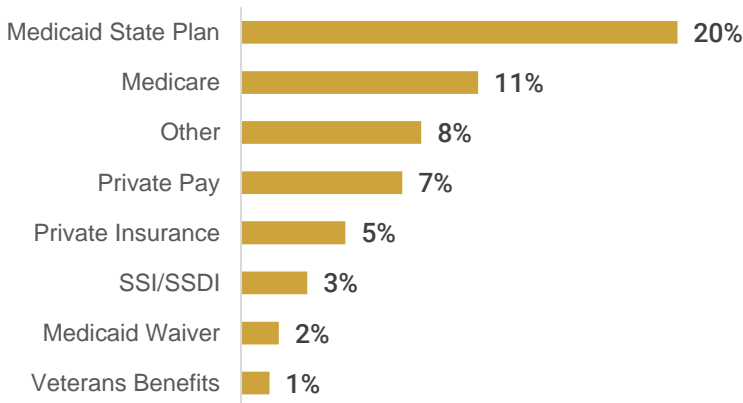
³ Other reasons for closing CM cases included: client was unresponsive to communication (20%); client did not complete necessary requirements (12%); client requested to end services (9%); and client moved out of state (6%).

⁴ Other reasons for closing I&R cases included: case was automatically closed due to no recorded contact between client and staff (22%); client was unresponsive to communication (19%); client requested to end services (15%); client did not complete necessary requirements (8%); case was converted to case management (4%); and client moved out of state (2%).

A majority of clients served were white (n=220)

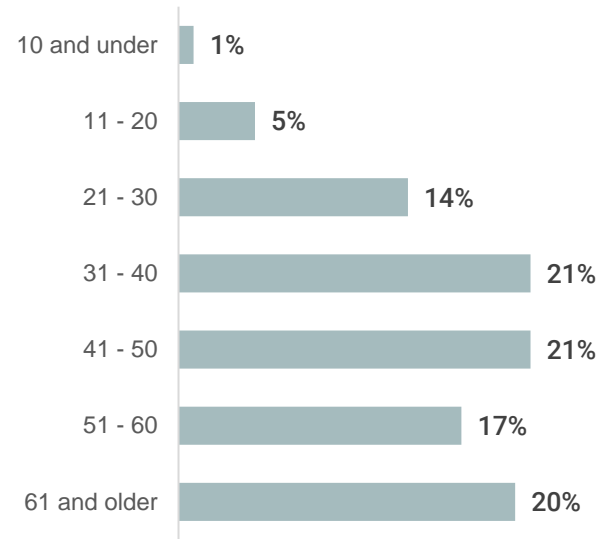


At least 20% of the clients served were on a Medicaid State Plan (n=228)



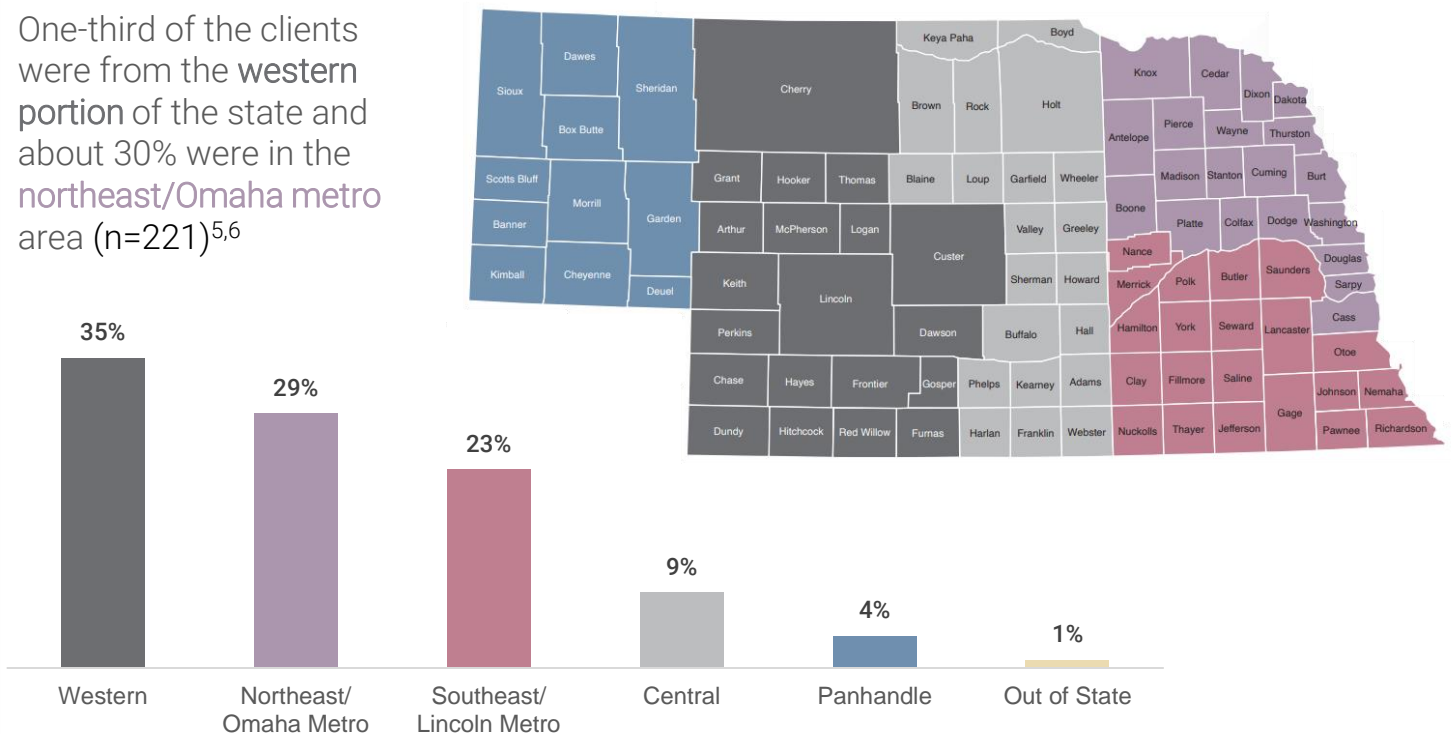
Demographics of Clients Served

Clients served were between the ages of 3 and 96, with the average age being 46 (n=215)



50% male |  50% female

One-third of the clients were from the western portion of the state and about 30% were in the northeast/Omaha metro area (n=221)^{5,6}

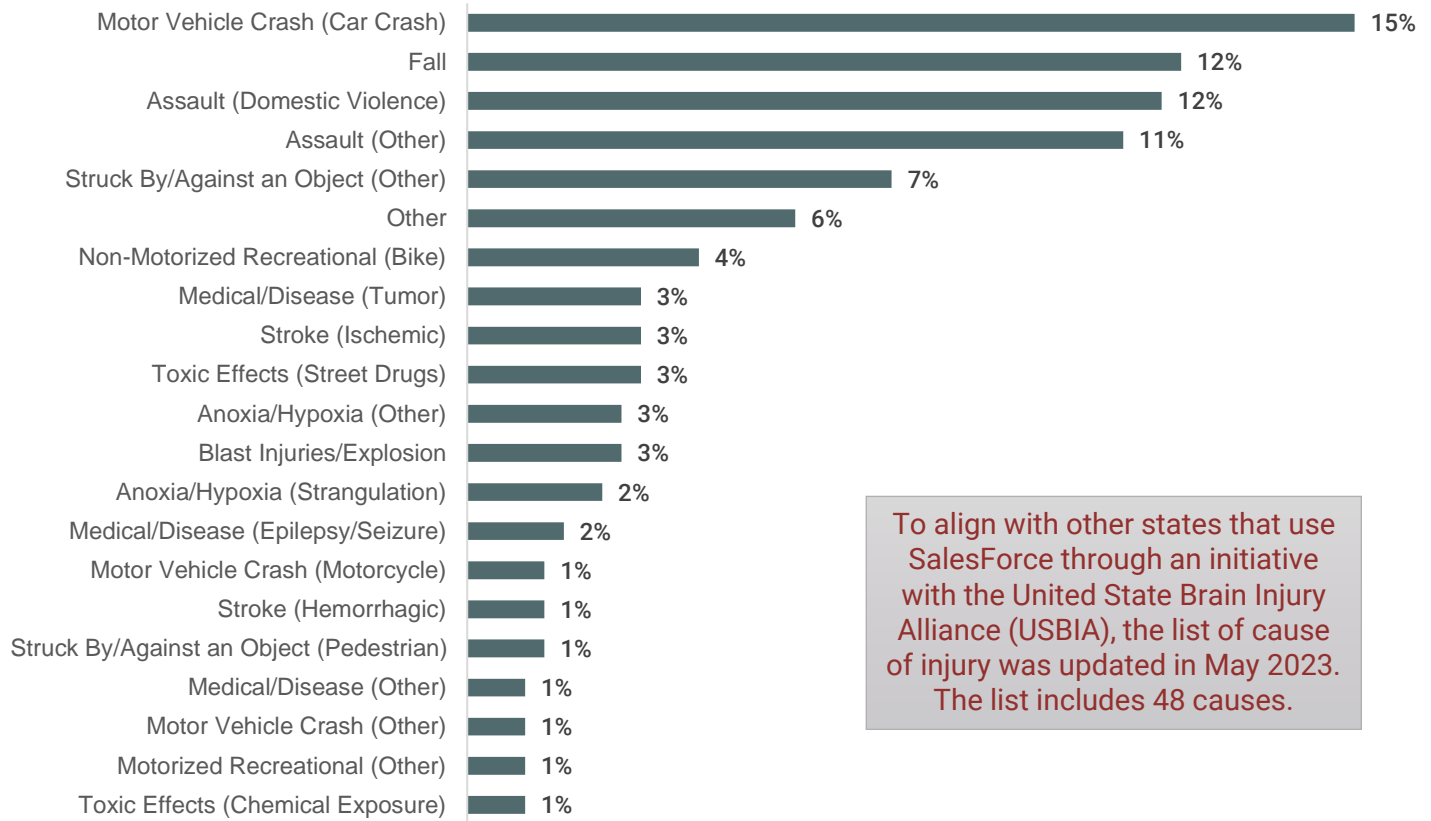


⁵ Two Resource Facilitators are in the western area of the state and work directly with the Lincoln County Jail, which results in a number of clients being served in Lincoln county (n=71).

⁶ With the addition of a new Resource Facilitator, counties in the Panhandle (11 in total) were distinguished from the 16 counties in the Western region to better understand service provision and needs. This position started Oct. 30, 2023.

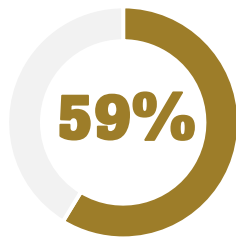
Injury Details

Motor vehicle crashes remain the most common cause of injury for clients who started working with BIA-NE between July and December 2023 (n=307)^{7,8}

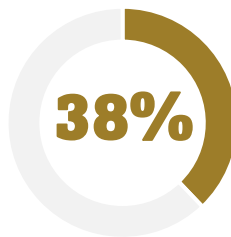


To align with other states that use Salesforce through an initiative with the United State Brain Injury Alliance (USBIA), the list of cause of injury was updated in May 2023. The list includes 48 causes.

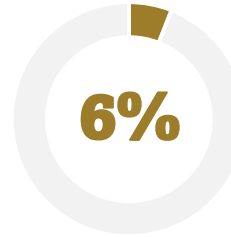
Among the 322 injuries



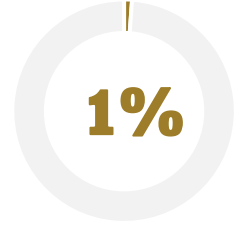
reported feeling dazed or having a memory gap



were repeated injuries with unknown dates



of the injuries occurred while playing a sport



were tied to an attempt of suicide or self-harm

76%

of the injuries were classified as traumatic brain injuries (n=288)

29 years

was the average age of injury (n=303)⁹

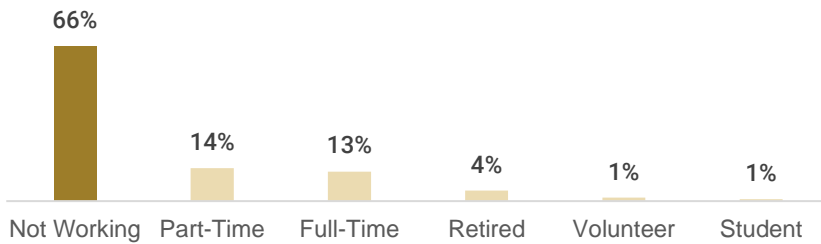
⁷ Injury information is included only for clients who started Resource Facilitation services between July and December 2023.

⁸ The following causes were reported less than 1%: Anoxia/Hypoxia (Near Drowning); Assault (Abusive Head Trauma/Shaken Baby Syndrome); Mechanism Unknown; Medical Interventions (ECT Treatment); Non-Motorized Recreational (Horseback); Non-Motorized Recreational (Skateboard); Stroke (TIA); Toxic Effects (Other); Anoxia/Hypoxia (Opioid Overdose); Gunshot; Medical/Disease (Meningitis); Medical/Disease (MS); Motorized Recreational (Golf Cart); Motorized Recreational (Motorized Boat); Non-Motorized Recreational (Other); and Stroke (CVA).

⁹ Age at time of injury is reported for each injury. Individuals with multiple injuries will have multiple ages at time of injury.

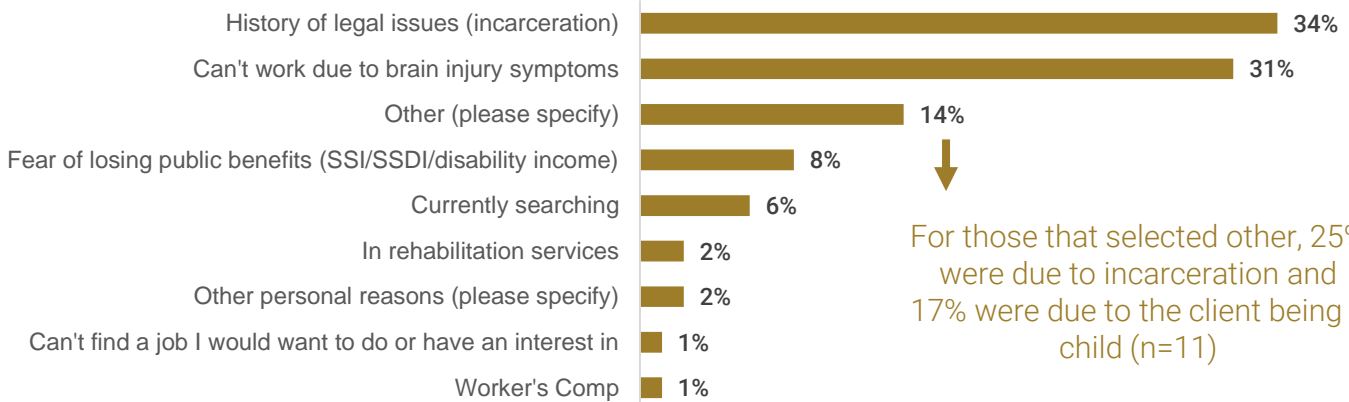
Employment

A majority of clients who started services with BIA-NE during the six-month period reported they were not working (n=134)



The most common occupation types among those working include retail (13%), healthcare (10%), and personal care and services (8%)

Among clients who are not working, most reported it was due to a history of legal issues or because of brain injury symptoms (n=86)¹⁰



For those that selected other, 25% were due to incarceration and 17% were due to the client being a child (n=11)

Hearing about BIA-NE

Clients were referred to BIA-NE by

28

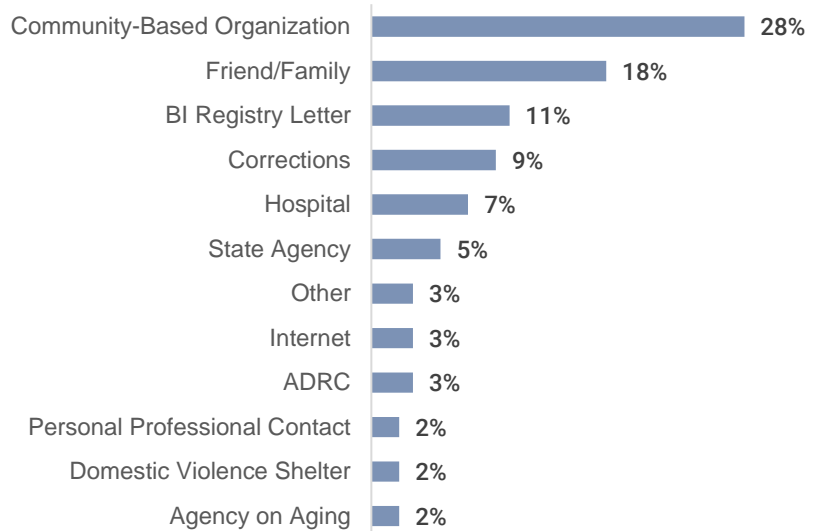
organizations



The organization reported most included:

- Families 1st Partnership (12)
- Nebraska VR (7) – via the Registry Letter
- Lincoln County Detention Center
- Healthy Blue Nebraska, NE Department of Health and Human Services, University of Nebraska Medical Center Services (3)

Nearly half (46%) of the inbound referrals documented between July and December 2023 were through community-based organizations or family/friend (n=95)^{11,12}



¹⁰ The high percentage of clients being unable to work due to incarceration is likely due to the work two Resource Facilitators are doing with the Lincoln County Jail.

¹¹ Data for this figure is based on the date of the inbound referral and does not reflect all clients served during the six-month reporting period.

¹² The following accounted for 1% of the inbound referrals: Media-TV; Presentation/Event; Primary Care Provider; Unknown; and US-BIA Affiliates.

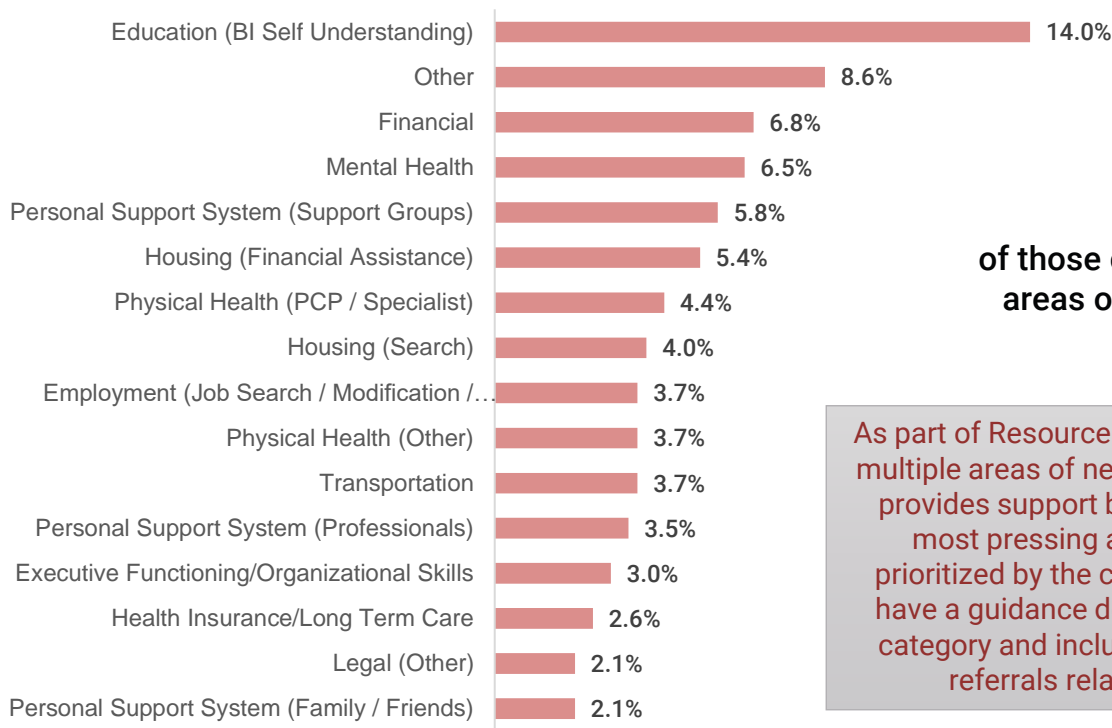
Areas of Need



180

clients had at least one area of need documented

Among all the areas of need for clients served during the six-month period, the most common was related to understanding brain injury (n=428)¹³



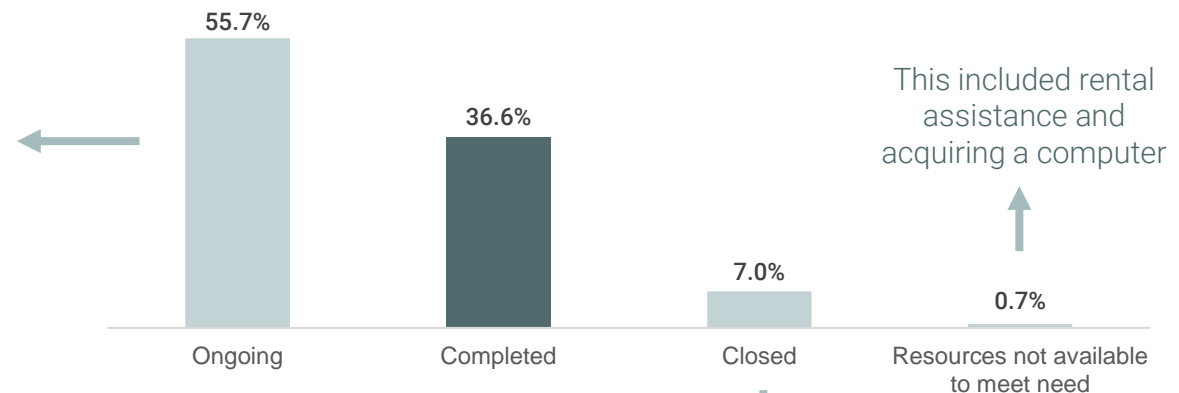
36

of those clients had 4 or more areas of need documented

As part of Resource Facilitation, clients can note multiple areas of need. The Resource Facilitator provides support based on the client's top or most pressing area(s) of need, which is prioritized by the client. Resource Facilitators have a guidance document that defines each category and includes potential resources or referrals related to that that need.

More than one-third of the areas of need documented have been **completed** or addressed through BIA-NE (n=429)¹⁴

56% of the ongoing needs are for clients that are still considered to be receiving Resource Facilitation Services



This included rental assistance and acquiring a computer

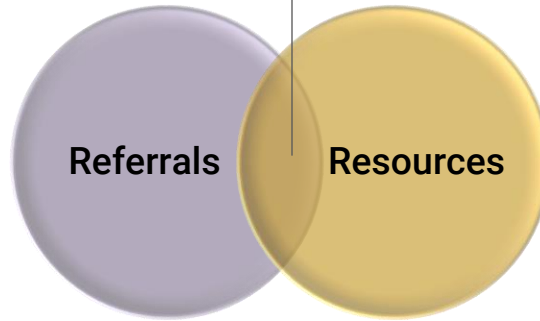
The top two reasons for closing the area of need were the need no longer being applicable (28%) and the client's case closed (28%)

¹³ The following categories were selected 2% or less: Education (Other); Housing (Stability); Substance Use; Behavior; Communication; Housing (Other); Physical Health (Vision); Technology (Acquisition); Home (Repair / Modification / Maintenance); Personal Support System (Peer Mentorship Mentee); Self-Care/Daily Routine; Education (Pre-K -12); Employment (Accommodations); Legal (Family / Guardianship / POA); Education (Higher Education); Food / Nutrition; Home (Other); Legal (Complaints / Appeals); Medication; Rec/Leisure; Employment (Other); Home (Furniture & Housewares); Intimate Partner Violence / Human Trafficking; Personal Support System (Service Animal / Pet); Physical Health (Dental); Technology (Other); and Volunteering.

¹⁴ The total count for the area of need status is higher than the number of needs because one of the needs documented did not have the type listed.

Resource Facilitators provide their own expertise based on trainings, skills, and life experiences. This is not documented.

Referrals connect a client to a specific person or organization in which they can receive services or additional support.



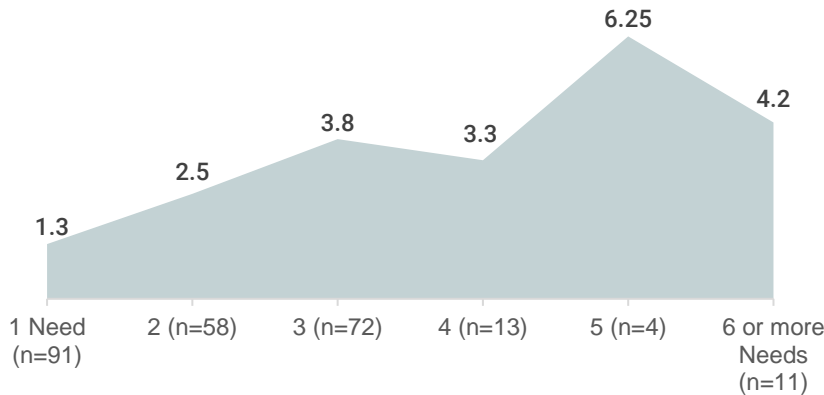
These are informative or self-directed activities that a client can choose to use. Examples include a website link, handout, recorded training, or pamphlet.



311

resource shares were documented between July 1, 2023 and December 31, 2023

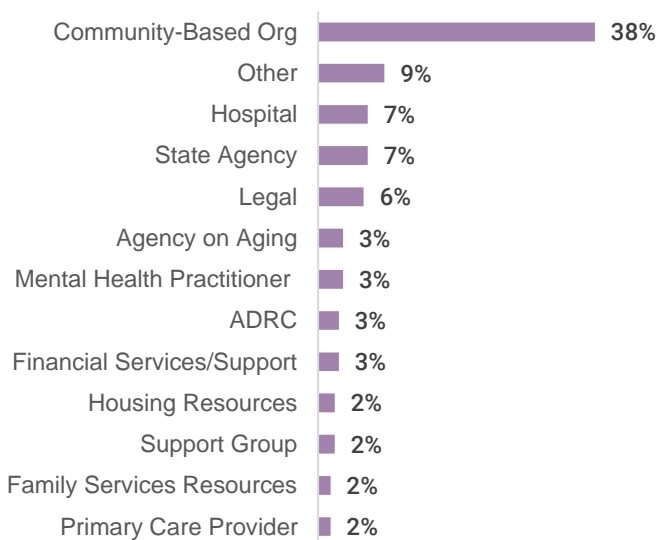
The average number of referrals and resources provided to a client was relative to the number of needs the client had (n=203 cases)



The most common resources included:

- Resource Facilitation Brochure (48 shares)
- Nebraska Support Group Listing (41 shares)
- BI Comprehensive Symptom Checklist (19 shares)
- What is a Brain Injury? (19 shares)
- A Guide to Working with Individuals with Brain Injury (18 shares)

The most common referral provided to clients was to community-based organizations (n=176)¹⁶



Clients were referred to

92

different organizations

The most common organizations that clients were referred to during the year included

- Families 1st Partnership (19 referrals)
- League of Human Dignity (12 referrals)
- Madonna Rehabilitation – Lincoln (8 referrals)
- Nebraska DHHS (7 referrals)
- Easterseals (6 referrals)

¹⁵ Data on this page includes referrals provided to clients that started a case between July and December 2023, and any resource shares that were documented during that six-month time period.

¹⁶ The following referrals were provided to one client each: Disability Services; Personal Professional Contact; Personal Supports; School; Veteran's Affairs; Assistive Technology; Cognitive Rehab; Domestic Violence Shelter; Durable Medical Equipment; Elderly Resources; Friend/Family; Other Medical; Other Mental Health; Physical Therapy; Respite; Social Security Disability; and Substance Abuse (Alcohol/Drugs).